## Hours Not Worked Youth Detention Services 5/16/2014

Measurement method		Why measure?		What is our goal?	
Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays)		Better understand culture impact on employee attendance		Reduce hours not worked to 2.6% of the total number hours earned in a month	
How are we doing?					
May2013-Apr2014 12 Month Goal	May2013-Apr2014 12 Month Actual		Apr2014 Goal	Apr2014 Actual	
6,856	12,883		606	882	
Hours	Hours		Hours	Hours	
-			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		





